

## Curriculum Vitae

**Garyfallos Frigidis**

**Associate Professor**  
International Hellenic University  
Department of Business Administration

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Terma Magnesias, 62124, Serres  
Tel.: +30 2321049310  
e-mail: gary.frigidis@ihu.gr

Ιούλιος 2022

## 1. PERSONAL INFORMATION

|                      |   |
|----------------------|---|
| <b>NAME</b>          | Fragidis  |
| <b>SURNAME</b>       | Garyfallos  |
| <b>DATE OF BIRTH</b> | 18/05/1974  |
| <b>NATIONALITY</b>   | Greek   |
| <b>ADDRESS</b>       | Metamorfosi, 62122, Serres.   |
| <b>E-MAIL</b>        | <a href="mailto:gary.fragidis@ihu.gr">gary.fragidis@ihu.gr</a>  |
| <b>TELEPHONE</b>     | +30 2321049310  |
| <b>POSITION</b>      | Academic Staff in the International Hellenic University/ Department of Business Administration<br>Since 11/12/2007.<br><br>Associate Professor<br>Scientific Topic: Customer-centric Approaches in the Analysis and design of Service Information Systems |

## 2. EDUCATION

|                  |  |
|------------------|--|
| <b>DOCTORATE</b> | <u>The Value Perspective in the Analysis and Design of Service Systems</u>   |
| <b>DEGREE</b>    | <i>Docteur en Systemes d'Information.</i><br><i>University of Geneva, Department of Business Administration, Scientific Lab of Information Service Science, November 2016.</i><br><i>Recognition by the Greek NARIC Organization: 31-4522.</i>   |
| <b>MASTER</b>    | <u>Μεταπτυχιακό Δίπλωμα Ειδίκευσης στη Διοίκηση Επιχειρήσεων</u>   |
| <b>DEGREE</b>    | <i>University of Macedonia of Economics and Social Sciences, Interdepartmental Graduate Program in Business Administration, May 2001.</i><br><i>Grade: 9.29, "Excellent".</i><br><i>Program duration: four semesters.</i><br><i>Master's thesis title: The Strategic View in the Context of the Business Design and Integration Architectures.</i> |
| <b>BACHELOR</b>  | <u>Bachelor in Business Administration</u>   |
| <b>DEGREE</b>    | <i>University of Macedonia of Economics and Social Sciences, department of Business Administration, September 1997.</i><br><i>Grade: 9,02, «Excellent».</i>  |
| <b>FOREIGN</b>   | <u>English: Proficiency - The University of Michigan, English Language Institute, USA, 2002.</u>   |
| <b>LANGUAGES</b> | <u>French: Certificat Pratique de la Langue Française (1er degree)", Université de Paris – Sorbonne (Paris IV), 1996.</u>  |

### 3. PROFESSIONAL CAREER

- Since 2007* Associate Professor in the Department of Business Administration of the International Hellenic University.
- Vice President of the Dept. of Business Administration, 2021 – 2023.
  - Director of the Master in Hospitality and Tourism, since 2023. Vice – Director in the period 2018 – 2020.
  - Director of the IT and Business Research Department, 2017 – 2019. Vice – Director in the period 2014 – 2017.
  - Member of the Internal Quality Assurance Committee, 2017 – 2023.
  - Member of the Studies and Academic Planning Committee, 2019 – 2023.
  - Coordinator of the Erasmus+ program, 2017 – 2023.
  - Scientific responsible for research collaboration with Cleopa GmbH (2017).
  - Member of the Internship Committee, 2019 – 2023.
- 2001 ως 2006* Research Associate at the Institute of Informatics and Telematics (IPTIL) of the National Center for Research and Technological Development (EKETA/ CERTH).
- Participation in the research projects LD-CAST, EU-PUBLI.COM, LAURA, and INFOCITIZEN regarding the requirements analysis and modeling of information systems.*
- 1997 ως 2008* Research associate at the Information Systems Laboratory of the University of Macedonia.
- Participation in several projects (OLTH SA, MEVGAL SA, ESSYE, IRIS, etc.) and in various educational projects of the EPEAEK I & INTERREG II programs with tasks related to the requirements analysis and modeling of information systems.*

### 4. RESEARCH PUBLICATIONS

#### A. PUBLICATIONS IN INTERNATIONAL JOURNALS

1. Fragidis G., Riskos K. and Kotzaivazoglou I. Designing the Tourist Journey for the Advancement of Sustainable Tourist Practices. Sustainability, Special Issue Sustainable Tourism Development and Innovation: Recent Advances and Challenges. Accepted with minor improvements.
2. Fragidis G. and Kotzaivazoglou I. Goal Modelling for Strategic Dependency Analysis in Destination Management. Journal of Tourism, Heritage & Services Marketing, Volume 8, Issue 1, 2022 (to be published).
3. Tsourela M., Paschaloudis D., and Fragidis G. Value Co-Creation and University Teaching Services. The Case of Teachers' Evaluation Process. International Journal of Scientific & Technology Research, Volume 3, Issue 2, 2014, pp. 243-249.

4. Gerosavva N., Monros C., Fragidis G., Koumpis A. DIEGO Adoption in European Public Authorities: Asking the Right Questions Matters. *European Journal of ePractice*, No 18, 2012, pp 83-94.
5. Giouvanakis, A., Fragidis G., and Koumpis A. "Three Application Scenarios for Use in the myCourse Educational Environment." *International Journal of Emerging Technologies in Learning (iJET)* 6, no. 1, 2011, pp. 58-64.
6. Giouvanakis A., Fragidis G., Ignatiadis I. and Koumpis A. myCourse: An Educational Content Management Platform with Social Networking Characteristics. *International Journal of Emerging Technologies in Learning*, Vol 5, No 4, 2010, pp. 17-25.
7. Fragidis G., Paschaloudis D. and Tsourela M. Towards an Educational Model for the Knowledge Economy. *Communications of the IBIMA*, 3(9), 2008, pp.62-67.
8. Giouvanakis A., Fragidis G., Paschaloudis D and Tarabanis K., "Embedding a Vocabulary – Based Application for Concept Mapping into a e-Learning Management System", *Open Education Research*, Vol. 11, No 5, 2005, pp. 38-43.

## **B. PUBLICATIONS IN INTERNATIONAL CONFERENCES WITH PROCEEDINGS**

1. Fragidis, G. and Konstantas D. Customer-Centric Service Design: Featuring Service Use in Life Practices. *PRO-VE 2022, 23rd IFIP/SOCOLNET Working Conference on Virtual Enterprises Collaborative Networks in Digitalization and Society 5.0*, Lisbon, Portugal, 19-21 September 2022.
2. Fragidis, G. The Use of Goal Modelling for the Analysis of Value Co-creation in Collaborative Networks. In *Working Conference on Virtual Enterprises* (pp. 354-361), 2021 November. Springer, Cham.
3. Fragidis, G. The User Perspective on Service Ecosystems: Key Concepts and Models. *IFIP Advances in Information and Communication Technology: Virtual Enterprises*. Springer, Cham, 2017, pp. 368-380.
4. Smit, S., Fragidis, G., Handschuh, S. and Koumpis, A. Business Model Boutique: A Prêt-à-Porter Solution for Business Model Innovation in SMEs. *IFIP Advances in Information and Communication Technology: Virtual Enterprises*. Springer International Publishing, 2016, pp. 579-587.
5. Beyan, O.D., Handschuh, S., Koumpis, A., Fragidis, G. and Decker, S. A Framework for Applying Data Integration and Curation Pipelines to Support Integration of Migrants and Refugees in Europe. *IFIP Advances in Information and Communication Technology: Virtual Enterprises*. Springer, Cham, 2016, pp. 588-596.
6. Tsourela M., Paschaloudis D., Fragidis G., Giouvanakis A., and Roumeliotis M. Collaboration learning as a tool supporting value co-creation. Evaluating students learning through concept maps. *Procedia-Social and Behavioral Sciences*, 182, 2015, pp. 375-380.
7. Fragidis, G. and Konstantas D. A Conceptual Framework for Mobile Service Value. *IFIP Advances in Information and Communication Technology: Risks and Resilience of Collaborative Networks*. Springer International Publishing, 2015, pp. 345-356.
8. Fragidis G., Konstantas D, and Paschaloudis D. A classification framework of value co-creation in electronic and mobile services. *Exploring Services Science: Lecture Notes in Business Information Processing*. Springer International Publishing, 2014, pp. 40-55.
9. Fragidis G. and Tarabanis K. Towards an Ontological Foundation of Service Dominant Logic. *Exploring Services Sciences: Lecture Notes in Business Information Processing*. Springer, Berlin, Heidelberg, 2011, pp. 201-215.

10. Frigidis G. and Tarabanis K. Analyzing Value Co-Creation in Service Systems: Contribution from GORE. Enterprise Engineering Track at the 26th ACM Symposium on Applied Computing (SAC). ACM Digital Library, 2011, pp.505-507.
11. Frigidis G, Ignatiadis I., Wills C. Value Co-creation and Customer-driven Innovation in Social Networking Systems. Exploring Services Sciences: Lecture Notes in Business Information Processing. Springer, Berlin, Heidelberg, 2010, pp.254-258.
12. Katriou S.A., Frigidis G., Ignatiadis I., Toliass E., Koumpis A. Waste Management Using Request-Based Virtual Organizations. IFIP Advances in Information and Communication Technology: Leveraging Knowledge for Innovation in Collaborative Networks. Springer International Publishing, 2009, pp.537-544.
13. Frigidis G., Giantsiou L and Tarabanis K. Providing Customer-Centric Service: Customization and Composition of Service on the Semantic Web. Computational Intelligence for Modelling Control & Automation, IEEE, 2008, pp. 703-708.
14. Frigidis G., Mavridis A., Vontas A., Koumpis A. and Tarabanis K. A Proposed Conceptual Framework for the Study of Research Ecosystems. Digital Ecosystems and Technologies, IEEE, 2008, pp. 71-76.
15. Frigidis G. and Tarabanis K. An Extended SOA Model for Customer-Centric E-Commerce. E-Business Engineering, IEEE International Conference, IEEE, 2008, pp. 771-775.
16. Frigidis G., Koumpis A. and Tarabanis K. The Impact of Customer Participation on Business Ecosystems. Establishing the foundation of collaborative networks. IFIP: Foundations of Collaborative Networks. Springer International Publishing, 2007, pp.399-406.
17. Frigidis G. and Tarabanis K. A Service Model for Customer-Centric Electronic Business. E-Business Engineering, IEEE International Conference, IEEE, 2007, 723-729.
18. Frigidis G., Tarabanis K. and Koumpis A. Conceptual and Business Models for Customer-Centric Business Ecosystems. Digital Ecosystems and Technologies, IEEE, 2007, pp. 94-99.
19. Frigidis G., Tarabanis K. and Koumpis A. Value Creation in Dynamic Customer-Centric Networks. E-Business Engineering, IEEE International Conference, IEEE, 2006, pp. 279-285.
20. Frigidis G. and Tarabanis K. From Repositories of Best Practices to Networks of Best Practices. Management of Innovation and Technology, IEEE, Vol. 1, 2006, pp. 370-374.
21. Frigidis G. and Tarabanis K. The Business Strategy Perspective on the Development of Decision Support Systems. Computational Intelligence for Modelling, Control and Automation, IEEE, Vol. 2, 2005, pp. 968-975.
22. Giouvanakis A, Frigidis G, Kehris E. and Samaras H. Exploiting Concept Mapping in a Semantic Web Environment. Advanced Learning Technologies, IEEE, 2005, pp. 432 – 434.
23. Tarabanis K., Peristeras V. and Frigidis G. Building an Enterprise Architecture for Public Administration: A High-Level Data Model for Strategic Planning. In Proceedings of the 9th European Conference on Information Systems (ECIS 2001), pp. 987-998, 2001, Bled, Slovenia.

## **Γ. PUBLICATIONS IN INTERNATIONAL CONFERENCES WITH ONLINE PROCEEDINGS**

1. Frigidis G. Joint strategy and action plan for promoting accessible heritage tourism in the Greece – Bulgaria cross border area. AHTour 2022, 12-14 May 2022, Drama, Greece.
2. Frigidis G. An integrated view on the design of smart services in tourism. In Proc.: Christou, E. & Fotiadis, A. (Eds.) (2022). Reviving Tourism, in the Post-pandemic era. Thessaloniki:

- SEB-IHU Press. TOURMAN 2021, 4th International Scientific Conference “Restarting tourism, travel and hospitality”.
3. Artzanidis G. and Fragidis G. Identifying Trends and Selecting New Technologies for E-Marketing in Tourism Enterprises. In.: Christou, E., Alexandris K., and Fotiadis, A. (Eds.) (2019). TOURMAN 2019, “Tourism, travel & hospitality at crossroads”, Thessaloniki, Greece, 24-27 October 2019.
  4. Olschewski D., Fragidis G. Smart Services in Buildings: An early insight into business models based on IoT, sensors and actuators. 10th international conference on Improving Energy Efficiency in Commercial Buildings and Smart Communities (IEECB&SC’18).
  5. Fragidis, G., 2017, September. The user perspective on service ecosystems: Key concepts and models. In Working Conference on Virtual Enterprises (pp. 368-380). Springer, Cham.
  6. Fragidis D., Konstantas D., Tarabanis K., and Koumpis A. Value Creation and Co-Creation in The Mobile Cloud, The Naples Forum on Service, June 2015, Naples, Italy.
  7. Sivarajah, U., Fragidis, G., Lombardi, M., Lee, H., & Irani, Z. The use of social media for improving energy consumption awareness and efficiency: An overview of existing tools. European, Mediterranean & Middle Eastern Conference on Information Systems 2015 (EMCIS2015) June 1-2, 2015, Athens, Greece.
  8. Paschaloudis, D., Athanasenas, A., Fragidis, G., Konstantas, D., and Tarabanis, K. Perspectives in Value Creation and Co-creation in Service Systems. New Horizons in Industry and Education, 9th International Conferences on, 26 - 28 August 2015, Skiathos, Greece.
  9. Fragidis, G., Konstantas, D., and Tselepis T. Value Co-Creation in the Classroom: A Mobile Learning Approach, Canada International Conference on Education (CICE-2015), Toronto, Mississauga, Canada 22-24 June. *Το άρθρο τιμήθηκε με το βραβείο καλύτερου άρθρου στο Συνέδριο.*
  10. Fragidis, G., Konstantas, D., and Paschaloudis, D. Explaining the enigma of value co-creation: A classification framework. American Marketing Association Service Interest Group, International Service Research Conference, Thessaloniki, June 13-15, 2014.
  11. Fragidis G., Konstantas D. , Tsourela M. and Paschaloudis D. A Classification of Value Co-Creation Methods in Mobile Services, 8th International Conferences on New Horizons in Industry and Education, 29 - 30 August 2013 Crete Island, Greece. *Το άρθρο τιμήθηκε με το βραβείο καλύτερου άρθρου στο Συνέδριο.*
  12. Fragidis G., Paschaloudis D., Konstantinidou Z. A Curriculum Model for Entrepreneurship Education. Irish International Conference on Education, Dublin 29-31 October, 2012.
  13. Katsikis I., Fragidis G., Paschaloudis D. Cross Border Collaboration: A Network Analysis of the Bilateral Collaborative Projects in the Case of Greece and Bulgaria. European Regional Science Association (ERSA), 21st August - 25th August 2012, Bratislava, Slovakia, 2012.
  14. Katsikis I., Fragidis G., Paschaloudis D. International and Cross Border Entrepreneurship: The Case of Greece and Bulgaria. European Regional Science Association (ERSA) 2012, 21st August - 25th August 2012, Bratislava, Slovakia, 2012.
  15. Katsikis I., Fragidis G., Konstantinidou Z., Paschaloudis D. Entrepreneurship in Universities: An Anatomy of the Programs of the European Business Schools. Conference on Entrepreneurial Universities, Munster, 25-27 April, 2012.
  16. Fragidis G., Paschaloudis D., Tarabanis K. and Tsourela M. E-business Models for the Co-creation of Value with the Customer. 10th Annual Conference of the International Academy of E-Business, 1 - 4 April 2010, San Francisco, USA.

17. Fragidis G., and Tsourela M. Contributions from Personal Health Records (PHR) on Customer-Centered E-Health. 6th International Scientific Conference “Business and Management 2010”, May 13–14, 2010, Vilnius, Lithuania, doi: 10.3846/bm.2010.110.
18. Fragidis G., Kotzinos D. and Tarabanis K. Service Value as Collaborative Knowledge Creation. 18th Annual Frontiers in Service Conference, 29 Oct - 1 Nov, 2009, Honolulu, USA.
19. Fragidis G. and Tarabanis K. When S-D logic Meets Web 2.0: An Integrative Framework for a Service-Based Web. The 2009 Naples Forum on Services: Service-Dominant Logic, Service Science And Network Theory, 16-19 June, 2009, Capri, Italy.
20. Fragidis G., Tarabanis K. and Paschaloudis D. A Service Composition Model for Value Co-Creation in e-Healthcare. 9th Annual Conference of the International Academy of E-Business, 9 -12 April 2009, Hawaii, USA. Το άρθρο τιμήθηκε με το βραβείο καλύτερου άρθρου στο Συνέδριο
21. Fragidis G. and Tarabanis K. Guidelines for the Composition of Business Services into Solutions for the Customer. 17th Annual Frontiers in Service Conference, October 2-5, 2008, Washington D.C., USA.
22. Fragidis G., Tarabanis K. and Athanasenas A. Customer Participation on the Web 2.0: The Characteristics of Customer-Centric Environments. 8th Annual Conference of the International Academy of E-Business, 20-23 March 2008, San Francisco, USA.
23. Fragidis G., Tarabanis K. and Koumpis A. Strategic Opportunities in the Web 2.0: The Development of Customer-Centric Business Environments 7th Annual Conference of the International Academy of E-Business, 5-9 April 2007, Vancouver, Canada. Το άρθρο τιμήθηκε με το βραβείο καλύτερου άρθρου στο Συνέδριο.
24. Fragidis G., Paschaloudis D., Tarabanis K. and Tsourela M. Business Education in the New Economy: Anatomy of Postgraduate Programmes in Europe. 7th Annual Conference of the International Academy of E-Business, Vancouver, Canada, 5-9 April 2007.
25. Fragidis G., Paschaloudis D. In Search of Regional Development: Entrepreneurship Education in the Context of Cross-Border Academic Collaboration. ICSB 2007 World Conference, Turku, Finland, 13-15 June 2007.
26. Fragidis G., Paschaloudis D., Kehris E., Anastasiadoy K. and Tsourela M. Traditional Programmes for the New Economy: A Survey on European MBAs. 10th UICEE Annual Conference on Engineering Education, Shanghai, China, 19 - 23 March 2007.
27. Paschaloudis D., Fragidis G., Tsourela M. and Giouvanakis A. Joint Programmes for Cross-Border Educational Collaboration: Organizational and Educational Issues. 7th International Conference “Virtual University”, Bratislava, Slovakia, 14-15 December 2006.
28. Fragidis G., Zafiropoulos C., Paschaloudis D. and Vrana V. A longitudinal study on how students shape opinion about quality of education: research outcomes and management implications. In proceedings of the 8th Conference in Quality in Services Toulon- Verona, 8-9 September 2005, Palermo, Italy.
29. Fragidis G., Giouvanakis A., Tarabanis K., Outsios E., Manolakis S., Grigoriadoy S., Kyrourou A. Approaches for the Integration of the e-Learning Environment: Applications for Embedding the academic library into the e-Learning Environment. In Proceedings of the 6th International Conference “Virtual University”, pp. 16 – 22, Bratislava, Slovakia, 15-16 December 2005.
30. Zafiropoulos C., Fragidis G., Dimitriadis S., Kehris E. and Paschaloudis D. Service Quality Assessment in Higher Education: The Case of Technological Educational Institute of Serres. In Proceedings of the 9th International Conference on Marketing and Development, June 8-11, 2005, Thessaloniki, Greece.

31. Vrana V., Fragidis G., Zafiroopoulos C. and Paschaloudis D., “Analyzing academic staff and students’ attitudes towards the adoption of e-learning”, in Proceedings of the 20th International Conference on Open Learning & Distance Education (ICDE) with subject “Open and Distance Education in Global Environment, Opportunities for Collaboration”, pp. 106 – 121, Indira Gandhi National Open University, New Delhi, India, November 19-23, 2005.
32. Fragidis G., Paschaloudis D. and David K. Concept Mapping as a Tool for Instructional Planning and Learning. In Proceedings of the 4th International Conference on New Horizons in Industry, Business and Education, pp. 247 – 253, Corfu, Greece, 25-26 August 2005.
33. Giouvanakis A, Fragidis G. and Paschaloudis D. Finding ways to create ontologies through educational activities. In Proceedings of the 4th International Conference on Technology in Teaching and Learning in Higher Education”, pp. 267 – 272, Peking University, Beijing, China, July 11-13, 2005.
34. Tambouris E., Stefanou A., Peristeras V., Fragidis G. and Tarabanis K. Experiences from formulating recommendations for a national interoperability strategy. e-Challenges 2004 Conference, 27 – 28 October 2004, Vienna, Austria.
35. Kehris E., Paschaloudis D., David K. and Fragidis G. LabAssistant: A web-based general-purpose software for the delivery and administration of computer based laboratory sessions. International Conference on Computer Based Learning in Science, in Proceedings Vol. 1: “New Technologies and their Applications in Education”, pp. 392 – 399, Nicosia, Cyprus, 5-10 July, 2003.
36. Tarabanis K. and Fragidis G. The Strategy View in the Framework of Enterprise Architectures. In Proceedings of the 16th IFIP World Computer Congress (WCC '2000), International Conference on Information Technology for Business Management (ITBM), 23-26 August, 2000, Beijing, China.

#### **Δ. CHAPTERS IN BOOKS**

1. Fragidis G., Kotzinos D. and Tarabanis K. A Conceptual Framework and an Extended SOA Model for Consumer-Oriented E-Commerce. E-Commerce Handbook, ed. Alexandar Lazinicka, IN-TECH Journals, 2010.
2. Katriou S.A., Fragidis G., Ignatiadis I. An Approach to Efficient Waste Management for SMEs via RBVOs. E-Business Issues, Challenges and Opportunities for SMEs: Driving Competitiveness, ed. M. Manuela Cruz-Cunha and João Eduardo Varajão, IGI Global, 2010.

#### **E. ORGANIZER OF SPECIAL SESSIONS IN CONFERENCES**

1. Fragidis G. Special Session on Service Design for Society 5.0 and Industry 5.0. PRO-VE 2022, 23rd IFIP/SOCOLNET Working Conference on Virtual Enterprises Collaborative Networks in Digitalization and Society 5.0, Lisbon, Portugal, 19-21 September 2022.  
<https://pro-ve-2022.ipl.pt/images/templates/SS7-PRO-VE2022.pdf>
2. Fragidis G. and Occelli M. Special Session on Interconnected and collaborative services in Smart Cities. PRO-VE’18–19th IFIP/ SOCOLNET Working Conference on Virtual Enterprises, Cardiff, UK, 17-19 September 2019.

#### **ΣΤ. SUPERVISOR OF DOCTORAL THESES**

Επιβλέπων Καθηγητής για την εκπόνηση της διδακτορικής διατριβής με προσωρινό τίτλο:  
«Μεθοδολογίες συν-δημιουργίας υπηρεσιών Παγκόσμιας Αλυσίδας Αξίας (GVC) παρόχων PSS»



## Z. CITATIONS

1. Scopus (2 προφίλ)                      h-index: 6  
Documents by author: 25  
Total citations: 96 by 92 documents  
<https://www.scopus.com/authid/detail.uri?authorId=15924773500>
  
2. DBLP Information Science Bibliography                      20 papers are mentioned in DBLP  
<http://dblp.uni-trier.de/pers/hd/f/Fragidis:Garyfallos>
  
3. Google Scholar  

|           | <u>All</u> | <u>Since 2017</u> |
|-----------|------------|-------------------|
| Citations | 299        | 107               |
| h-index   | 9          | 6                 |
| i10-index | 9          | 1                 |

  
<https://scholar.google.com/citations?user=Nbp8L-QAAAAJ>
  
4. Semantic Scholar (2 προφίλ)                      Publications: 36  
h-index: 9  
Citations: 180  
Highly Influential Citations: 11  
<https://www.semanticscholar.org/author/G.-Fragidis/2971066>  
<https://www.semanticscholar.org/author/G.-Fragidis/123147682>

## 5. TEACHING

### A. Undergraduate courses

- E-Commerce
- Business Process Analysis and Design of
- Introduction to Information Systems and the Digital World
- Business Modeling
- Service Systems Design
- Digital Marketing
- Technology and Innovation Management
- Data Bases for Business Administration

### B. Postgraduate Courses

- Service Systems Design
- Management Information Systems
- Information Systems and E-Governance
- Applications of New technologies in Public Administration

## 6. RESEARCH PROJECTS

### Project Coordinator

- 18/1/2015 – 28/2/2017 *Project: Research Consultancy Services to the Company Cleopa GmbH.*  
*Financed by:* Cleopa GmbH.  
<https://cleopa.de/en/>  
Role: Project Coordinator  
Supervision and coordination of the research activities of Cleopa GmbH in the EU FP7 project (Call: Energy efficiency for Smart Cities) DAREED: Decision support Advisor for innovative business models and user engagement for smart Energy Efficient Districts (Project reference: 609082, <http://dared.eu>). The scope of the research activities concerns: a) the development of business models for the commercial exploitation of the results of the DAREED project, and b) the development of an information and awareness application for consumers on energy issues.  
In addition, evaluation of the research potential and formation of the research profile of the Cleopa GmbH company, and formation of the research planning of the Cleopa GmbH company for the next programming period H2020 (2016-2018). Representation of Cleopa GmbH at working meetings of research projects, research days and other events, conferences and international scientific forums.
- 01/01/2011 - 30/06/2013 *Project: Innovation and Entrepreneurship Center of TEI of Central Macedonia.*  
*Financed by:* NSRF  
*Role:* Scientific coordinator. Supervision and coordination of the implementation of the project.
- 1/07/2011 - 31/10/2015 *Project: Career Support Center of TEI of Central Macedonia.*  
*Financed by:* NSRF  
*Role:* Participation in the coordination committee and responsible for the development and operation of the Internal Evaluation System.

### Researcher

- 25/09/2018 - 31/12/2018 *Project: Pathways of accessible heritage tourism (Access2Heritage)*  
<http://clients.spvision.net/SIB/html/>  
*Financed by:* Interreg V-A Greece-Bulgaria 2014-2020
- 23/2/2017 - 14/10/2019 *Project: Licence, Master professionnels en formation ouverte et à distance pour le développement du tourisme durable en Chine, au Vietnam et au Kirghizstan*  
<https://www.lmpt.eu>  
*Financed by:* EU Erasmus+
- 01/09/2012 - 30/11/2014 *Project: Archimedes III – Support of Research Capacity in TEI of Central Macedonia.*  
*Financed by:* NSRF  
*Role: Participation in the research activities of the project «ACCESS: Methods and Models of Value Co-Creation in Service Science».*

- 1/06/2011 - 31/12/2011  
&  
01/04/2012- 31/03/2013
- Project: Interreg IV: Greek - Bulgarian network for education and training in entrepreneurship: Models, programmes and virtual enterprise infrastructures.  
*Financed by:* ERDF – Interreg IV Greece – Bulgaria.  
*Role: Participation in the research activities a) Requirement analysis of cross-border collaboration in entrepreneurship, b) Development of entrepreneurship education models, c) Pilot educational programme in entrepreneurship, d) state of the art in education in entrepreneurship. Organization and scientific coordination of the Summer School in Innovative Entrepreneurship.*
- 01/09/2011 - 31/05/2013
- Project: Interreg IV: Inter-regional Management of Human Resources.  
*Financed by:* European Regional Development Fund (ERDF) – Interreg IV Greece – Bulgaria.  
*Role: Analysis of the current state of business activities in the cross-border area between Greece and Bulgaria (by sector, object, etc.), analysis of the needs to strengthen business activity at the cross-border level and analysis of the prospects for the development of joint business activities between Greece and Bulgaria, with emphasis on the establishment of joint ventures.*
- 06/03/2012 - 14/09/2014
- Project: Support of Post-Doc Reserach.  
*Financed by:* NSRF.  
*Role: Design and development of the concept mapping environment as a Semantic Web Service for the project SHALE.*
- 01/09/2007 - 30/06/2008
- Project: Reform of the Undergraduate Study Program of the Department of Business Administration.  
*Financed by:* NFRS.  
*Role: Development and utilization of the e-learning platform of the Department..*
- 1-6-2007 - 15-9-2007
- Project: Advanced Distance Learning Services at TEI of Central Macedonia.  
*Financed by:* NFRS.  
*Role: Development of electronic training material for the courses ELECTRONIC COMMERCE and MANAGEMENT INFORMATION SYSTEMS. Development of a user guide and educational material for the use of the asynchronous e-learning platform of T.E.I. Serres.*
- 1/6/2006 – 31/8/2008
- Project: «Advancement of the educational model of TEI of Central Macedonia».  
*Financed by:* NFRS.  
*Role: Conducting studies on: a) the methodologies for measuring the quality of service provision with an emphasis on educational services, b) the formulation and empirical evaluation of new methodologies for measuring the quality of education. Upgrading the e-learning system, expanding user guides and developing specialized user support material.*
- 1/12/2006 – 31/12/2007  
&  
15/5/2006 – 31/7/2006
- Project: «Development of cross-border educational programs between T.E.I. of Central Macedonia and the University of Plovdiv "Paisii Hilendarski».  
*Financed by:* 2.3.2 INTERREG III: Greece – Bulgaria.  
*Role: Ανάπτυξη εκπαιδευτικού υλικού στα μαθήματα "Ηλεκτρονικές Επιχειρήσεις" και "Πληροφοριακά Συστήματα Διοίκησης" και διδασκαλία σε δύο πιλοτικούς κύκλους σπουδών του έργου.*  
*Role: Installation of e-learning system, creation of user guide and user support material for the operation of the e-learning system. Analysis of trends in education in the subjects of the New Economy and formation of a special education/training program in ICT and New Economy. Development of a career guide for the professions and skills in the fields of ICT and the New Economy.*

## B. Research Associate of T.E.I. of Western Macedonia.

25/9/2015 – Project: « External Evaluation of the ARCHIMEDES III Project – Strengthening of research groups at T.E.I. of Western Macedonia».  
30/11/2015

*Financed by:* NSRF.

*Role:* Evaluation of the results of twelve research projects that compiled the project and development of the final external evaluation report.

## Γ. Research Associate of the National Center for Research and Technological Development (EKETA/ CERTH), Institute of Informatics and Telematics (IPTIL).

1/1/2006 – Project “LD-CAST: Local development cooperation actions enabled by semantic technology”.  
31/3/2006

*Financed by:* 6th Framework Program, FP6-IST-026919.

&  
1/10/2006- *Role:* Description of a basic model of organizational interoperability and analysis of requirements for the provision of trans-European public services.  
31/12/2006

[https://cordis.europa.eu/project/rcn/78383\\_en.html](https://cordis.europa.eu/project/rcn/78383_en.html)

1/5/2005 – Project “EU-PUBLI.COM: Facilitating Co-operation amongst European Public Administration Employees through a Unitary European Network Architecture and the Use of Interoperable Middleware Components”.  
31/10/2005

*Financed by:* 5th Framework Program, IST - 2001 – 35217.

*Role:* Analysis - modeling of information architecture for the networking of the European Public Administration Services and the provision of public services using Internet technologies.

[https://cordis.europa.eu/project/rcn/61834\\_en.html](https://cordis.europa.eu/project/rcn/61834_en.html)

1/9/2003 – Project “LAURA: Adaptive Zones for Interregional Electronic Commerce based on the concepts of Request-Based Virtual Organizations and sector-specific Service Level Agreements”.  
31/7/2004

*Financed by:* 5th Framework Program, IST-2001-33251.

*Role:* Information system analysis & modeling for the development of cross-border e-commerce and the creation of cross-border virtual businesses.

[https://cordis.europa.eu/project/rcn/63605\\_en.html](https://cordis.europa.eu/project/rcn/63605_en.html)

1/10/2001 – Project “INFOCITIZEN: Agent-based Negotiation for Inter- and Intra- Enterprise Coordination Employing a European Information Architecture for Public Administration”.  
31/8/2003

*Financed by:* 5th Framework Program, IST-2000-28759.

*Role:* Analysis & modeling of the information architecture for the coordination and intra-enterprise and inter-enterprise integration of the public administration at pan-European level.

[https://cordis.europa.eu/project/rcn/57465\\_en.html](https://cordis.europa.eu/project/rcn/57465_en.html)

## Δ. Research Associate of the Information Systems Laboratory of the University of Macedonia.

<http://islab.uom.gr/index.php/projects>

30/11/2007 – Project «Human Networks of Research and technological Development».

31/5/2008 *Financed by:* NFRS.

1/9/2005 – Project «Pythagoras II – development of Research Capacities in the University of Macedonia. Project: E-Gov: models, architectures and systems».  
31/12/2006

*Financed by:* NFRS.

- Role:* a) Development of e-government strategies, b) development of a value-added network in the area of e-government.
- 1/11/2003 – 30/4/2005     Project «IPIΣ: Integrated e-learning environment for education and training in business process management using International Accounting Standards».  
*Financed by:* NFRS.
- 1/2/2003 – 31/5/2003     Project: «Study of the Information Architecture of the Thessaloniki Port Authority».  
*Financed by:* Thessaloniki Port Authority.
- 1/3/2001 – 31/10/2001     Project: «Tele-training» (INTERREG II).  
*Financed by:* INTERREG II.
- 25/6/1998 – 25/6/1999     Project: «Study, development and implementation of a particular Production Information System for MEVGAL SA.».  
*Financed by:* MEVGAL SA.  
*Role:* Analysis and design study on which the implementation of the special management information system will support the more rational organization and execution of production operations and operational decision-making.
- 20/9/1997 – 30/11/1999     Project: «Study of an Integrated Information System for the National Statistics Authority».  
*Financed by:* National Statistics Authority.  
*Role:* requirements analysis of the integrated Information System for the National Statistics Authority.

## 7. OTHER SCIENTIFIC ACTIVITIES

### A. Member of Scientific Committees/ Groups.

- Member of the Technical Committee 5, Working Group 5.5: Cooperation Infrastructures for Virtual Enterprises and Electronic Business της International Federation for Information Processing (IFIP), since 2009.  
<https://sites.google.com/site/ifipcove/>
- Member of the scientific committee of United Nations Economic Commission for Europe (UNECE), Chapter Innovation, Competitiveness, and Public-Private Partnerships (CICPPP), 2017 to 2020.  
<https://unece.org/terms-reference-2>

### B. Member of Electorates

- For the election of Assistance Professor in the scientific field «Information Systems in Production and Management» of the Department of Production Engineering and Management of the Technical University of Crete (2022)..
- For the election of Assistance Professor in the scientific field «Consumer Behavior with the use of Information Technologies" of the Department of Business Administration of IHU (2020).
- For the election of Assistance Professor in the scientific field «Applications of Information Systems in Business Administration» of the Department of Trade and Advertising Organization of TEI of Thessaloniki (2010).
- For the election of Assistance Professor in the scientific field «Quantitative Methods in Administrative Decisions" of the Department of Business Administration of T.E.I. of Central Macedonia (2010).

- For the election of Assistance Professor in the scientific field «Computational Methods and Programming of Scientific Applications» of the Department of Informatics and Telecommunications of T.E.I. of Central Macedonia (2010).

#### **Γ. Member of Scientific Committees of Journals and Conferences.**

- PRO-VE: Working Conference on Virtual Enterprises, που διοργανώνει η IFIP TC5 WG5.5, since 2016.
- Technovation: The International Journal of Technological Innovation, Entrepreneurship and Technology Management.
- Handbook «E-business, managerial Aspects, Solutions and case studies», edited by Maria Manuela Cruz-Cuhna and Joao Varajao.
- Journal Anatolia, since 2017.
- Conference YEF-ECE, International Young Engineers Forum on Electrical and Computer Engineering, since 2017.
- International Scientific Conference “Whither Our Economies” (2014, 2016, 2018).
- The 6th International Scientific Conference on Business and Management – 2010, May 13-14, Vilnius, Lithuania.
- Conference IEEE International Digital Ecosystems and Technologies Conference (DEST), 31 May – 3 June, Instabul, Turkey, 2009.
- Conference IEEE International Conference on Intelligent Agents, Web Technologies and Internet Commerce (IAWTIC'08), Vienna, 10-12 December 2008.

#### **Δ. Keynote speaker**

- Round table discussion: «Challenges of Industry 5.0 and Society 5.0.: Human-AI collaboration, Resilience, Sustainability and the Impact of the Virtualization on Humans», PRO-VE 2022, 23rd IFIP/SOCOLNET Working Conference on Virtual Enterprises Collaborative Networks in Digitalization and Society 5.0, Lisbon, Portugal, 19-21 September 2022.

#### **E. Scholarships**

- Scholarships and awards for undergraduate studies.
- Scholarships and awards for postgraduate studies.

#### **ΣΤ. Best paper awards**

- Frigidis, G., Konstantas, D., and Tselepis T. Value Co-Creation in the Classroom: A Mobile Learning Approach, Canada International Conference on Education (CICE-2015), Toronto, Mississauga, Canada 22-24 June.
- Frigidis G., Konstantas D. , Tsourela M. and Paschaloudis D. A Classification of Value Co-Creation Methods in Mobile Services, 8th International Conferences on New Horizons in Industry and Education, 29 - 30 August 2013 Crete Island, Greece.
- Frigidis G., Tarabanis K. and Paschaloudis Dimitrios, “A Service Composition Model for Value Co-Creation in e-Healthcare”, 9th Annual Conference of the International Academy of E-Business, 9 -12 April 2009, Hawaii.
- Frigidis G., Tarabanis K. and Koumpis A., “Strategic Opportunities in the Web 2.0: The Development of Customer-Centric Business Environments”, 7th Annual Conference of the International Academy of E-Business, Vancouver, Canada, 5-9 April 2007.